

Webhelp Kosovo

Webhelp

Nearshore solutions made easy!

Webhelp is a global business process outsourcer with more than 150 locations in over 50 countries. About 60,000 Webhelpers speak more than 40 languages and serve in excess of 500 clients across the world.

Webhelp is the European leader in their industry – aiming for a global leadership position.

We are focused on sustainable growth and expansion, especially in the Kosovo region. With an average age of 27, the population of Kosovo is the youngest in Europe. Moreover, the ideal geographical location allows a quick and easy access. Young, motivated, and well-trained employees are the foundation of this attractive business location.

Our successful location concept has enabled us to grow continuously since 2015 and we are present in six locations in five cities across the country. Kosovo has proved to be the perfect choice – and here is why:



- 1,200 passionate Game-Changers
- 70% University graduates
- Maximum employee loyalty



- 6 Sites – footprint with multi- & micro-hubs
- Strong Work@home operations
- 13,000,000+ Interactions per year



- Long-term partnerships & know-how
- Industries: Hightech & Media, Logistics, Fashion, Telco & Car Rental

Webhelp Kosovo – Your Nearshoring Partner



Strong employer reputation:

“Webhelp Kosovo” is employer of the year 2019

First mover & Kosovo market leader:

Above average growth since 2015

Favorable labour market:

Young, well-educated native speaker, born & raised within the EU



webhelp.com