## Webhelp DACH

# Webhelp

#### Onshore solutions made easy!

Webhelp is a global CX and business solutions provider with more than 150 locations in over 50 countries. About 60,000 Webhelpers speak more than 40 languages and serve more than 500 clients across the world.

Webhelp is the European leader in their industry – aiming for a global leadership position. We focus on sustainable growth, investing in technology and developing lasting solutions that make a difference in the lives of people and businesses. With more than 20 years of experience in business process and customer experience outsourcing, together we develop tailor-made solutions for an outstanding customer journey.

We build on trusting customer relationships, connections and reliability. From the transformation of your digital services and consulting to the outsourcing of your contact center – as a global leader in CX management, we also have the perfect location solution for your business. And with a local presence in the DACH region, we are always close to you!



- 13 Sites across the DACH region
- Strong Onsite & Work@Home operations
- 3,650+ passionate Game-Changers
- High employee loyality



- · 30,000,000+ Interactions per year
- Largest user helpdesk in DACH



- Long-term partnerships
- Industries: Hightech, Retail & FMCG, Fashion, Financial Services, Automotive, Logistics, Public Sektor, Travel & Leisure, Telco & many others



#### Webhelp DACH - Your Onshoring Partner



#### **European Market Leader:**

More than 20 years of outsourcing expertise and industry know-how

Strong footprint in the DACH region:

Regional proximity and agility for our customers

### Extensive expertise:

In the areas of Sales, Service, Support & Transformation for B2B, B2C & B2E

